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JOB DESCRIPTION

POSITION TITLE: Technical Services Manager – O&M Australia
BUSINESS UNIT: O&M Australia
LOCATION: Sydney CBD location
REPORTS TO: Head of O&M

OVERVIEW:

FRV Services Australia Pty Ltd – a leading company that operates in the renewable energy industry - is recruiting a Technical Services Manager to join FRV Australia O&M team based in Sydney. We are searching for a motivated candidate with experience in providing support for the identification, troubleshooting and solving of technical issues arising across our plants, as well as the development of procedures and guidelines for the efficient management of warranty claims and spare parts. Experience in large-scale solar and storage projects in Australia will be seeing favourably.

RESPONSIBILITIES:

As part of the O&M Department this position will be accountable for the following tasks:

- Oversee all the technical aspects of the O&M activities for all operational portfolio of projects in FRV-AU business.
- Be responsible for identifying all the technical issues in the operational portfolio and lead the corrective actions and root cause analysis.
- Be responsible for identifying and implementing automation opportunities in managing the operations of FRV-AU portfolio
- Support site teams and Asset Managers with all necessary technical advise related to site operations, preventative maintenance and corrective maintenance activities at the site. This includes but is not limited to reviewing or developing site procedures, spares management, warranty management, procurement, sub-contractor development etc
- Effectively communicate with contractors, vendors, suppliers and installation partners to ensure they provide support as per our contractual obligations and requirements for the operational fleet.
- Product and services evaluation and sourcing from the domestic and overseas markets tailored to our operational site' needs.
- Work with Senior Management to forecast and manage costs throughout the O&M services.
- Participate in developing the pricing and subcontracting strategy for most effective service execution for the operations of our portfolio.
- Understand O&M services technical requirements and contractual obligations and ensure that they are being met by working closely with site teams.
- Handle all technical support queries required from stakeholders with respect to the operational fleet.
- Support team to efficiently manage warranty claims, spare parts and inventory.



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- Drafting and collating of information for Plant O&M Manuals and Procedures.
- Report progress to Head of O&M.
- Work closely together with WHS department to ensure safety procedures are being developed/improved/followed.
- Coordinate grid code compliance and performance monitoring.
- Other ad-hoc duties.

QUALIFICATION AND EXPERTISE:

- Completed diploma / degree in engineering (Electrical preferred)
- 5+ Years' professional experience working in a similar role as a technical manager or technical consultant on large scale Renewable Energy, Wind or Battery Storage.
- Proven wide knowledge of civil, mechanical, electrical, and substations related to renewable energy facilities.
- Computer literate in MS Office Suite
- Must have on-site construction/operation management experience.
- Client centric with the ability to continuously build and improve relationships.

SOFT SKILLS:

- Possess strong leadership skills with the ability to lead by example.
- Team Management skills and team spirit.
- Keen eye for detail.
- Ability to work under pressure, to multi-task & manage own time to meet required deadlines.
- Must be self-motivated and able to work with minimal supervision.
- Ability to multitask and adaptability to change.
- Ability to communicate effectively both verbally and written, including the writing of technical reports, procedures and method statements.

FRV is an equal-opportunity employer. At FRV we celebrate diversity and are committed to creating an inclusive environment for all employees.

The decision to hire or discharge in this process will be based on skills and competences alignment to the role's requirements.